

B.C.A (Part II) (Semester IV) (NEP-20) Examination March/April, 2024**Balasaheb Desai College, Patan****Subject Name: 91182 Enterprise Resource Planning****Day & Date:-Friday 20/04/2024****Total Marks: 80****Time: -10:30 am to 01:30 pm****Period – 3 Hours****Page – 2**

Instructions: 1) Que.1 and Que. 8 are compulsory and attempt any three Questions from Que. No.2 to Que. No. 7.

2) Figures to the right indicate marks.

Q.1. Multiple Choice Questions**(12)**

1). Customer specific products are also known as _____.

- A) make-to-stock
B) make-to-order.
C) Goods.
D) Expected products

2). Using _____ system, business can gain effective control over engineering change orders.

- A) Engineering change control
B) engineering change order
C) Inventory.
D) Production planning

3). In the case of make-to-order items, the ERP systems save time by integrating with _____ systems

- A) Engineering change control
B) engineering change order.
C) CAD and CAM .
D) CAD.

4). The _____ planning features of most ERP systems offer, both rough cut and detailed capacity planning.

- A) Capacity.
B) Production
C) Marketing.
D) Test.

5). _____ is the process by which different functional areas can work together to design and develop a product that meets the needs of the customer.

- A). Software Engineering
B) Concurrent Engineering
C) Knowledge Engineering
D) Database.

6). _____ is a key issue in the formation of strategic plans in companies

(P.T.O)

- A) Computerized
B) Quantity.
C). Quality
D) Flexibility
- 7).The business information has _____ fundamental characteristics
- A) 1
B 2.
C) 3
D) Many.
- 8). _____ is the first phase in BPR
- A) Begin organizational change
B) Identifying BPR opportunities
C) Reengineering the process.
D) Blueprint the new business system
- 9 The first step in business strategy is _____.
- A) planning
B) develop blueprint
C) Marketing.
D) Assessment
- 10). during the _____ session the reengineering must also consider new technologies.
- A) Planning
B) implementing.
C) Brainstorming.
D) Training.
- 11). the reengineering team must consider _____ in the redesign of a process.
- A) All resources
B) all process stakeholders
C) Existing system
D) legacy system
- 12). the _____ contains models of the redesigned organizational structure
- A) Planning report.
B) Blueprint
C) Marketing strategy
D) implementation report.

